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Grievance redressal time reduced from 30 to 13 days: Dr Jitendra

STATE TIMES NEWS

NEW DELHI: Union Minister, Dr. Jitendra Singh, on Monday highlighted a transformative achievement in public grievance redressal, announcing that the average time for resolving grievances has been reduced from 30 days to just 13 days, with plans for further reduction.

Addressing the "National Workshop on Effective Redressal of Public Grievances" via a virtual platform, Dr. Singh emphasized this milestone as a testament to the government's commitment to responsive, citizen-centric governance under the leadership of Prime Minister Narendra Modi.

The Minister outlined that the Centralized Public Grievance Redress and Monitoring System (CPGRAMS), launched in 2007, has

STATE TIMES NEWS

Di-Ammonium



addressing the inaugural session of "National Workshop on Redressal of Public Grievances" at Vigyan Bhavan, New Delhi on Monday.

undergone significant reforms, including a ten-step revamp that has revolutionized grievance management. These reforms have led to over

1,16,000 grievances being registered in October 2024 alone, with pending grievances in central secretariats reduced to 53,897.

Dr. Singh highlighted that, for 28 consecutive months, more than 1.00.000 grievances have been resolved each month, showcasing the system's effectiveness.

Dr. Singh also shared that many citizens have provided positive feedback, reflecting growing trust in the government's grievance redressal efforts.

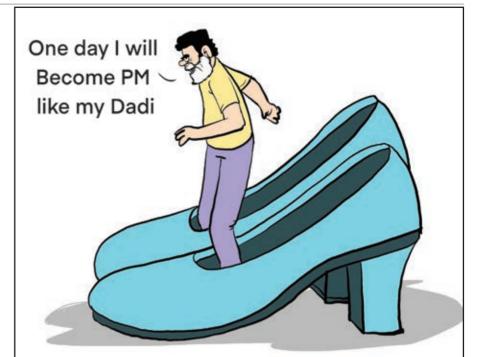
Skill Ministries such as Development, Postal, and Food Distribution were recognized as top performers in Group A categories, while Parliamentary Affairs, Empowerment of Persons with Disabilities, and Land Resources led in Group B categories.

The Minister also announced the

integration of next-generation technology powered by Artificial Intelligence (AI) and Machine Learning (ML) to further streamline the grievance process. These technologies aim to make the system more efficient, user-friendly, and aligned with citizens' expectations.

Dr. Singh lauded the Department of Administrative Reforms and Public Grievances (DARPG) for consistently setting new benchmarks and noted that over 51,000 new users joined CPGRAMS in 2024, signaling its growing reach.

He concluded by reaffirming the government's commitment to proactive governance, emphasizing not just the resolution of grievances but also the prevention of issues through systemic reforms, ensuring a seamless and inclusive public service experience.



IIM Jammu inaugurates third batch of Nurturing Future Leadership Program

teaching is a noble profes-

STATE TIMES NEWS

JAMMU: Under the Aegis of Malaviya Mission The Training Teacher Programme, Ministry of Education, Govt. of India, the Indian Institute of Management (IIM) Jammu on Monday inaugurated the third batch of Nurturing Future Leadership Program, Under the Aegis of, "The Malaviya Mission Teacher Training Programme" in an inaugural session held at its permanent campus in Jagti.

The leadership training program is one of the unique residential programs designed to develop the leadership skills of educators at different levels and create a pool of potential leaders for generational transition.

The program, scheduled from 18th to 22nd November 2024, will be conducted by the faculty of IIM Jammu to help institutions evaluate and enhance the leadership potential of their faculty members.

Prof. B. S. Sahay, Director, IIM Jammu, presided over the inaugural ceremony on



A dignitary lighting ceremonial lamp at IIM Jammu.

the online mode. The second He marked the day as a batch consisted of 37 particisignificant milestone in pants from Institutes across advancing educational excel-India and is fully funded by lence and leadership devel-Ministry of Education, Govt. opment. He praised the transforof India

Prof. Sahay welcomed parmative initiative by the ticipants to the program, Ministry of Education, highlighting IIM Jammu's Government of India, aimed role as a premier manageat cultivating academic leadment institution committed ers as agents of positive to excellence and innovation change. He also addressed the

in education. He emphasized the importance of active engagement, in academia, reiterating that encouraging participants to connect with fellow educators and IIM Jammu faculon students' lives.

The BJP MLA and

Pradesh Vice President

exhorted the Karykartas to

remain proactive in seeking

redressal to the public griev-

ances and assured the locals

that all the issues raised

during his visit would be

taken up at appropriate lev-

els for redressing these

Prominent among those

present on the occasion

included Mandal President

Karan Singh, Vice President

earnestly.

encouraged participants to explore IIM Jammu's stateof-the-art infrastructure at IIM Jammu, and actively participate in interactive discussions.

He urged them to share challenges faced at their institutions to foster open dialogue and collaborative solutions. Concluding his address, he expressed enthusiasm for meeting participants personally and wished them a productive and enriching experience at IIM Jammu.

The event commenced with the lighting of the lamp and a welcome address by Dr. Ateeque Shaikh, Program Director, and Chairperson, Executive Education & Consultancy (EE &C), IIM Jammu, who welcomed participants to the Nurturing Future Leadership Program, highlighting its

role in developing academic leaders. He provided an acute shortage of leadership overview of IIM Jammu's Executive Education and sion with a profound impact Consulting initiatives and outlined the sessions ahead.

> focus. The fast-paced completion of various infrastructure projects is a testament to our commitment to serve the people. These initiatives reflect our goal of transforming Jammu and Kashmir into a model

were Dr. Anuja Akhouri,

The residential training

program will be divided into

four broad themes, such as

leadership, communication,

skill development, and

recent government initia-

tives, and will feature four

sessions each for the next

These sessions will include

lectures, interactive work-

shops, group discussions,

case studies, role-plays, and

practical exercises to ensure

active engagement and

Participants will also have

the opportunity to network

with prominent experts from

reputed Institutions and

The vote of thanks was

proposed by Dr. Pratik

Education and Consultancy,

IIM Jammu on Online

mode. Finally, the inaugural

program culminated with

the National Anthem, filling

the room with a sense of

and

Program

Executive

Co.

IIM Jammu faculty.

Maheshwari,

Chairperson

Director

application of concepts.

five days.

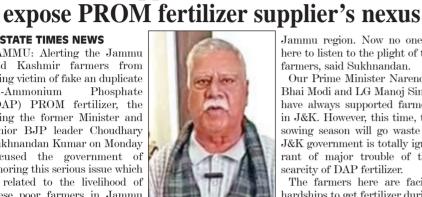
faculty, IIM Jammu.

region of growth and prosperity." Acknowledging the support of the local community, he added, "The cooperation and trust of the people have always been

JAMMU: Alerting the Jammu and Kashmir farmers from being victim of fake an duplicate Phosphate (DAP) PROM fertilizer, the using the former Minister and senior BJP leader Choudhary Sukhnandan Kumar on Monday accused the government of ignoring this serious issue which is related to the livelihood of these poor farmers in Jammu

region. Addressing the media persons in Jammu, the Ex-BJP minister sought the intervention of J P Nadda, Union Minister of Chemicals & Fertilizers, to issue instructions to fulfill the acute shortage of branded DAP fertilizer like IFFCO and IPL, so that the J&K farmers are saved from the cheating.

The Di-Ammonium Phosphate (DAP) was very much needed during sowing period. Since for the last several years, the farmers in Jammu region are facing natural calamities like thunderstorms and heavy rains, now the UT government has created another trouble for them. "During the LG rule in J&K, we have never suffered such types of problems and in case of any issue, the things were resolved in days," said Sukhnandan, the present government is totally ignorant of the farmers issues especially of the farmers of



J&K farmers being cheated with duplicate black fertilizer Sukhnandan appeals Nadda to intervene to

> Jammu region. Now no one is here to listen to the plight of the farmers, said Sukhnandan. Our Prime Minister Narendra Bhai Modi and LG Manoj Sinha have always supported farmers

in J&K. However, this time, the sowing season will go waste as J&K government is totally ignorant of major trouble of this scarcity of DAP fertilizer. The farmers here are facing

hardships to get fertilizer during the sowing season", said Sukhnandan Kumar adding that the government is deliberately showing shortage fertilizer because of hefty commission from other fertilizer companies which produce and manufacture the fertilizer in other states like Guiarat and Raiasthan.

The market is full of Prom fertilizer. It contains only 7.5 per cent phosphorus whereas in DAP fertilizer, the percentage must be above 46. I advice the farmers not to use this black PROM fertilizer, said Sukhnandan.

"There can be a nexus between the government, who may have been getting huge commission from the private fertilizer manufacturers," the ex-minister Sukhnandan Kumar alleged, adding, "We are also seek the intervention of the LG Manoj Singh to assure the availability of quality DAP fertilizer at the time of its need."

tv.



Macadamization of Samba-Mansar Double Road BJP to work in mission mode to realize PM's Naya J&K vision: Slathia

STATE TIMES NEWS

SAMBA: Highlighting the crucial and transformative role of the BJP in giving impetus to development as per the vision of Prime Minister Narendra Modi post 2019 in Jammu and Kashmir, MLA Samba Surjeet Singh Slathia said that every effort will be made to pursue this agenda despite being in the opposition to ensure welfare and

prosperity of the people Interacting with people, after kick-starting macadamization of Samba Mansar Double Road at an estimated cost of Rs 80 lakhs, Slathia said that a strong infrastructural edifice has been laid during the past five years that is needed to be sustained and carried forward in a missionary mode. "Our collective efforts are



Road at Samba on Monday.

aligned with the Prime Slathia referred to the revival has been a focused



During his remarks, he Present on the occasion unity and pride amenities with new projects

Minister's vision of a selfreliant and inclusive Jammu and Kashmir. The steps taken in education, healthcare, employment, and connectivity have brought remarkable progress, and we must carry this forward with dedication and unity," he said, hoping that the people will play a participatory role in development by monitoring the schemes.

for taken measures enhanced infrastructure in terms of highways, bridges and road connectivity carried out in the recent past to boost economic opportunities. He said the interests of every segment were taken care of, especially the youth by launching skill development to channelize their energies towards positive pursuits. The tourism

Jugal Kishore emphasizes on fast-tracking developmental projects across Reasi



Member of Parliament, Jugal Kishore Sharma chairing DISHA meeting at Reasi.

STATE TIMES NEWS

REASI: Member of Parliament (Lok Sabha) from Jammu-Samba-Reasi constituency, Jugal Kishore Sharma on Monday presided over the District Development Coordination & Monitoring Committee (DISHA) meeting here.

The meeting focused on reviewing the progress of various Centrally Sponsored Schemes (CSS) and ongoing development projects in the district. During the meeting, the MP took detailed assessment of physical and financial review of all major central sponsored schemes ongoing in Reasi

Addressing the officers during the meeting, Jugal Kishore highlighted that Reasi is poised for holistic development, with new projects on the horizon and pending works being fast-tracked.

He directed officials to complete their targets within stipulated time frame so that beneficiaries get timely services. He also emphasised on collaborative approach among departments to ensure the timely completion of projects especially projects related to road infrastructure, education, health and engineering works. He highlighted the need for collective field visits by officials and pub-

lic representatives to enhance public service deliv-

The MP directed officers to adhere to project timelines and prioritize resolving issues raised by DDC Chairperson, MLAs, and other members during the meeting. He encouraged the use of modern technology to ensure the saturation of government services. He also stressed the optimal utilization of resources and urged officers to monitor and follow up on the progress of ongoing development works closely.

During the meeting, Deputy Commissioner, Vishesh Mahajan gave a comprehensive presentation on the achievements and progress of various CSS initiatives, alongside the status of key developmental projects being executed across Reasi like Delhi-Amritsar-Katra Expressway, Chenab bridge, Anji bridge and others.

The meeting witnessed participation of DDC Chairperson Saraf Singh Nag; MLA Reasi Kuldeep Raj Dubey; MLA Shri Mata Vaishno Devi, Baldev Raj Sharma; MLA Gulabgarh (ST) Khurshied Ahmed; Vice Chairperson, Sajra Qadir; SSP Paramvir Singh; ADDC Sukhdev Samyal and other district and sectoral officers.

area that benefitted both the regions by way of fillip to pilgrim and adventure tourism.

Slathia said the BJP will work in a mission mode to realize the PM's vision of Naya Jammu and Kashmir.

BJP Samba Mohan Lal Sharma, Vijay Singh DDC Ramesh Chander Ex Sarpanch, Surinder Singh. Ramesh Singh, Surjaj Prakash Verma, SunilChoudhry, Puran Chand Sharma and others.

Power shutdown

STATE TIMES NEWS

JAMMU: Chief Engineer (Distribution) JPDCL, Jammu has informed that the power supply to Satwari, Ashok Nagar, Airforce, Military Hospital, Mil. Cant., Belicharana and its adjoining areas will remain affected on November 19 and 20 from 7 am to 1 pm.

Similarly, the power supply to Upper Barnai, Lower Muthi, Paloura, JK Colony, Chandan Vihar, PHE Roop Mahar, MES Rajouri Lines, Patoli, BSF Paloura and adjoining areas will remain affected on November 20 and 22 from 7 am to 1 pm.

Likewise, the power supply to Jarai, Parliwand, PHE installations, Main Bazar, Ward No. 4, 5, 8, 9, 10, 11 and 12, Taraf Sanji, Bhagthali, Court Jail, Basantpur, Lakhanpur Dhanna, Thein and adjoining areas will remain affected on November 20, 22 and 24 from 7 am to 1 pm.

MLA Jammu North, Sham Lal Sharma laying foundation

stone for development work.

STATE TIMES NEWS sion, Sharma emphasized JAMMU: Taking another the importance of grassroots infrastructure develstep towards strengthening local infrastructure opment for enhancing the quality of life for resiand addressing basic civic issues, MLA Jammu North and former Minister of Jammu & Kashmir, Sham Lal Sharma, on Monday laid the foundation stone for two significant development projects in Lane No. 7, Anand Nagar, and Lane No. 5. Saraswati Vihar, located in Ward No 61. These projects, focused on the construction of lanes and drains, aim to improve connectivity and address the longstanding problem of waterlogging in the

strength. Together, we can overcome challenges and pave the way for a brighter future. I urge everyone to stay united and support developmental initiatives that aim to benefit all sections of society."

The event witnessed

dents. He stated, "The construction of lanes and drains is a basic yet essential step towards ensuring the overall development of any region. These projects will not only resolve issues like poor drainage and connectivity but will also contribute to creating a cleaner and healthier environment for the residents." Highlighting the

progress achieved under the BJP government, Sharma said, "Under the BJP regime, development has become a central

enthusiastic participation from residents, who welcomed the initiatives and expressed satisfaction with the ongoing developmental work. The ceremony was also attended by several prominent personalities, including Ex-Corporator Mohinder Kumar, Vice President BJPKDD Chetan Wanchoo, AEE Raman Kapahi, JE JMC Rakesh Kumar, Ramesh Rakwal, Rajesh Mantoo, Naresh Kumar, Virender Magu, S.K. Bhat, B.N. Koul, and other dignitaries.

area

Cops deployed at key points to prevent over-speeding, other violations in Srinagar

Over 1,000 motorcycles seized in 3 days in Srinagar: SSP Traffic City

STATE TIMES NEWS

SRINAGAR: Traffic Police has been deployed in every nook and corner of the Srinagar city to strictly enforce traffic rules, check over-speed and violations. However, it is being observed that despite warnings issued by RTO Kashmir and Traffic Police, minor boys and girls are driving cars, eauto's, load carriers and riding scooties without any fear.

Days after the two young students were killed in a tragic road accident in Srinagar's Tengpora, the

Traffic Police has launched a drive to prevent traffic violations in all districts to prevent minors from driving two wheelers and four wheelers.

When asked about reasons for not taking action against traffic violations, especially minors riding without motorcycles, HSRP number plates, SSP Traffic Srinagar City told STATE TIMES said that in the past three days action has been taken against more than 1000 vehicle operators, most of them driving two-wheelers, bikes and scooties.

"It is not possible for the traffic police to check the vehicles in the interiors of the city or on the outskirts of Srinagar but we appeal to the people to cooperate with the authorities to deal with

the situations", he added. It is important to mention here that two young students of Delhi Public School (DPS) were killed at Tengpora by-pass road of Srinagar in a deadly road accident that sent shock waves across the Valley.

The incident prompted the traffic department to launch a massive drive against the minors driving two wheelers, he added.

"It has been seen that parents are helping their children who are not even 18 yet and they drive two wheelers and scooties. which is very painful for the society," the SSP said. "To avoid such incidents

in future we have started advising minor boys and girls driving two wheelers and cars", he added. He said, "Without the

cooperation of parents ,the department cannot control this menace. Even the Traffic Police is doing its duty to make people aware regarding safe driving ,traffic rules and regulation but parents can play a very big role to bring down the number of accidents, we need full support from the parents". "Before the Tengpora

tragic incident, we seized many two wheelers and also counselled the minors by calling their parents as well. But in some places parents are taking it lightly and not following the instructions. We have seized almost 500 two wheelers a day which are being driven by the youth without license", he said.

Speaking on the occa-