

## 'Gujarat Governance Model' offers several best practices for replication: Dr Jitendra

**■ STATE TIMES NEWS**  
GANDHINAGAR: Union Minister Dr. Jitendra Singh, addressing the National Conference on Good Governance at the capital township of Gandhinagar here, observed that the "Gujarat Governance Model" offers several best practices for replication elsewhere too.

The Minister recalled that many of the governance innovations successfully implemented at the Central level were first introduced in Gujarat under Prime Minister Narendra Modi's leadership as Chief Minister. Addressing a pan-India audience of policy-makers, senior bureaucrats, and governance experts, Dr. Jitendra Singh praised the transformation in governance over the last decade.

"This transformation did not happen overnight. Many of the reforms introduced at the national level were first tested and perfected in Gujarat, and today they are being replicated across the country," he remarked.

Dr. Jitendra underscored



Union Minister Dr. Jitendra Singh speaking after inaugurating the 2-day "National Conference on Good Governance" at Gandhinagar, Gujarat on Thursday.

the fundamental shift in governance culture under Prime Minister Modi, which has taken policymaking beyond the traditional administrative strongholds of Delhi and into various regions of the country.

He cited the Prime Minister's directive to decentralize governance by ensuring that major policy discussions, conferences and outreach programs are held in different parts of the country and not necessarily in New Delhi. "By moving governance dialogues beyond Delhi, we are ensuring that reforms are more inclusive and reflective of

the aspirations of people from all corners of the country," he said. The Minister also referred to the evolution of India's administrative framework, recalling how Sardar Patel envisioned a robust bureaucracy as the 'steel frame' of India, a vision that has been further refined through the Modi government's approach of 'Maximum Governance, Minimum Government.'

One of the standout examples of governance innovation, Dr. Jitendra Singh noted, was Gujarat's early implementation of the 24-hour rural electrification scheme in the early 2000s.

Today, power cuts are rare, and uninterrupted electricity is an expectation, not a luxury. This is the scale of governance transformation achieved," he remarked. Dr. Jitendra Singh also spoke about the impressive strides made in grievance redressal mechanisms, particularly the CPGRAMS (Centralized Public Grievance Redressal and Monitoring System), which has now become a model for citizen-centric governance worldwide.

With over 19 lakh feedbacks collected and a 50% rise in satisfaction levels, CPGRAMS reflects growing public trust. He urged stakeholders to further strengthen the system, positioning it as a global model of innovation, transparency, and efficient grievance redressal.

Dr. Jitendra Singh highlighted that between 2019 and 2024, India has witnessed a transformative shift in governance, with e-governance streamlining citizen-government interactions and enhancing transparency. He noted that the

widespread adoption of e-Office version 7.0 has enabled paperless administration across Ministries, ensuring efficiency and accountability in governance. The Minister emphasized that India's commitment to e-governance has been reinforced through platforms like the National Conference on e-Governance (NCeG), which has fostered collaboration between the Centre and States since 1997.

Dr. Jitendra Singh further highlighted the government's commitment to ensuring that governance is responsive and attuned to the needs of the people.

He reiterated that under Prime Minister Modi's leadership, the emphasis remains on making government services more accessible, accountable, and technology-driven. He praised Gujarat for setting a benchmark in administrative efficiency and urged other states to adopt similar governance models to enhance service delivery and public administration.

## BJP playing crucial role in addressing people's issues: Yudhvir

**■ STATE TIMES NEWS**

JAMMU: Reaffirming its commitment to public service and effective governance, the Bharatiya Janata Party (BJP) continues to bridge the gap between the administration and the people.

In a proactive move to address citizens' concerns, BJP leader and MLA East Constituency, Yudhvir Sethi on Thursday held a public grievance camp at Pt Prem Nath Dogra Bhawan, Kacchi Chawni, Jammu. The camp witnessed an overwhelming response from residents across Jammu city, eager to discuss their issues with senior party leaders.

Various deputations, including individuals and groups, attended the camp to present their grievances on matters concerning ration distribution, education, pension, Public Health Engineering (PHE), Power Development Department (PDD), revenue, power supply, water scarcity, road infrastructure, and other development-related concerns. Additionally, many citizens



MLA East Constituency, Yudhvir Sethi listening to public issues at public grievance camp.

raised personal issues requiring administrative attention.

Yudhvir gave a patient hearing to the concerns raised and resolved numerous issues on the spot. He emphasized that BJP remains dedicated to addressing the daily struggles of the people, particularly in Jammu City. He highlighted that such public grievance camps play a crucial role in ensuring that the voices of the people are heard and their problems are swiftly addressed.

"The BJP is committed to providing solutions to the problems faced by the common man. We are making every pos-

sible effort to reduce the gap between the administration and the public," Sethi stated.

He reaffirmed that the party remains the only viable political force that can fulfill the aspirations of the people and ensure rapid development in Jammu and Kashmir.

Sethi further assured that all unresolved matters raised during the camp would be taken up with the concerned authorities for early resolution. He urged the people to continue engaging with BJP leaders, reaffirming that the party's doors are always open for public grievances and suggestions.

## Tata India Award Ceremony AM Group's AM Tata wins Award for Customer Satisfaction, Service Marketing, and Same Day Delivery



AM Tata officials after receiving awards.

**■ STATE TIMES NEWS**

JAMMU: AM Group announced that its AM Tata division has been honoured with multiple prestigious awards at a Tata India Award Ceremony.

AM Tata has been recognized for its exceptional achievements in Customer Satisfaction, Service Marketing, and Same Day Delivery. This recognition further solidifies AM Group's position as a leader in the automotive industry, exemplifying outstanding service standards and customer-first initiatives.

The awards were presented at a grand ceremony held by Tata India, where AM Tata stood out for its innovative and customer-centric approach. The awards for Customer Satisfaction and Service Marketing highlight AM Tata's consistent efforts to enhance the customer experience, while the Same Day Delivery award is a testament to the team's commitment to delivering prompt and reliable service.

Customer Satisfaction Award was a reflection of AM Tata's deep focus on understanding customer needs and delivering tailored solutions. Service Marketing recognized the division's strategic and impactful marketing campaigns that have strengthened brand loyalty and built a stronger connection with customers. The Same Day Delivery award celebrated AM Tata's ability to ensure that vehicles are delivered to customers within the same day, enhancing convenience and customer experience.

"We are incredibly honoured to receive these prestigious awards. This is a testament to our team's dedication to providing the highest level of service and customer care. At AM Tata, we constantly strive to innovate and improve, ensuring that every customer experience is exceptional," said a spokesperson from AM Tata.

**■ STATE TIMES NEWS**

NEW DELHI: Minister for Jal Shakti, Forest, Ecology & Environment and Tribal Affairs, Javed Rana, on Thursday held detailed discussions with Chief of Army Staff (COAS), General Upendra Dwivedi, on wide ranging issues affecting the residents of Jammu and Kashmir, particularly those living along the Line of Control (LoC).

During the meeting, focused discussions were held on mitigating the adverse effects of LoC fencing on tribal livelihoods, especially the Gujjar-Bakerwal community. The discussions aimed at finding solutions to minimise the impact on their daily lives especially emergency movements from and to the villages across LoC fencing.

With an aim to facilitate smooth and unhindered movement and livelihood activities of Gujjar-Bakerwals, Rana emphasised on easing restrictions



J&K Forest Minister Javed Rana meeting with Chief of Army Staff (COAS), General Upendra Dwivedi.

on traditional migration routes and access to grazing lands.

During the meeting, threadbare discussion was also held on improving connectivity and easing the movement of people. The maintenance and upgradation of all BRO roads in areas along the LoC and Pir Panjal Region was also discussed.

The meeting emphasised the importance of mainstreaming the role of Gujjar-Bakerwals and other tribes in maintaining peace and

stability in J&K.

In order to ensure the safety and well-being of local communities, the meeting

also delved on de-mining of areas along the LoC inhabited or frequently visited by people, besides establishing an advanced information system in the event of any emergency situation.

The Minister also proposed a recruitment drive/camps in far-flung districts of J&K and establishment of a Gujjar Regiment to facilitate recruitment of Gujjar youth into the Territorial Army.

To promote equitable development in the region, Rana also proposed collaboration in construction of a

Sports Stadium at Sagra Village and Helipad at Dhana Shastar, Mendhar.

During the meeting, adequate arrangements for unhindered movement of individuals with lands across the LoC fencing and providing educational support, enhancing livelihoods and opportunities was also discussed.

These discussions demonstrate the government's commitment in addressing the concerns of LoC residents, promoting peace and stability besides facilitating development in the region.

## 02 Bn SSB Pattan organizes Computer/Laptop Repairing Course



Hari Charan Prasad, Second-in-Command, Officiating Commandant, 02 Bn SSB Pattan posing with other officers and participating students.

**■ STATE TIMES NEWS**

PATTAN: 02 Bn Sashastra Seema Bal (SSB), Pattan, Baramulla organized "Computer/Laptop Repairing Course" for 30 Youths of Kashmir valley for a period of one month from December 31, 2024 to January 29, 2025 under the aegis of Ministry of Home Affairs, Govt. of India and Force Headquarter, Sashastra Seema Bal, New Delhi. The closing ceremony of the course held on Thursday at 2nd Bn SSB Hq Pattan.

Hari Charan Prasad, Second-in-Command, Officiating Commandant,

02 Bn SSB Pattan along with Dr. Mushtaq Ahmad Malla, Second-in-Command (MO), Santosh Kumar, Dy. Commandant, Ravindra Kumar, Dy. Commandant, Amit Kumar Sonkar, Dy. Commandant, and Sajjad Ahmad Director, S. Tech. Solution, Pattan, Baramulla graced the closing ceremony of the course.

Hari Charan Prasad told that the main objective of this training is to provide self-employment to the youth of the valley and make a meaningful effort towards making them self-reliant. He also emphasized that training program aims

to not only provide technical knowledge but also foster a spirit of entrepreneurship and self-reliance and nationalism among our youth.

"We firmly believe that with the right guidance, the participants of this course will emerge as capable and self-sufficient individuals who can contribute positively to their families, communities, and the nation," he said.

Offg. Commandant 2nd Bn paid heartiest congratulations to all trainees who have successfully completed the course and awarded with Certificate.

## Horti Dept organises farmers' awareness program at Satwari



Horticulture Department officers welcoming MLA Dr. Narinder Singh Raina.

**■ STATE TIMES NEWS**

JAMMU: The Department of Horticulture Jammu on Thursday conducted a farmers' awareness camp/ kisan mela at Satwari under the aegis of Agricultural Technology Management Agency (ATMA) scheme.

Member Legislative Assembly Dr. Narinder Singh Raina was the chief guest, while former BDC Chairman Daleep Kumar presided over the event.

While addressing the gathering of more than 100 farmers including women farmers, MLA Dr. Narinder Singh Raina impressed upon them to associate with the Horticulture department and avail the benefits of different farmer friendly schemes of the department. He appreciated the role of the department in creating awareness among the farming community about the various schemes of the department.

Joint Director Horticulture Jammu Vikas Anand welcomed the guests and briefed them about the progress made in respect of plantation and other works in the area. He said that the camp was organized to generate awareness about the central and UT government schemes of the department, especially HADP with a motive to enhance the farmers' income. He also stressed the importance of these ini-

tiatives in promoting sustainable agricultural practices and enhancing the economic stability of farmers.

Earlier, Chief Horticulture Officer Jammu Rakesh Kotwal deliberated on the upcoming Spring Season Plantation. He briefed the farmers in detail about the various government schemes of the department especially Holistic Agriculture Development Programme (HADP) and elaborated on the benefits these schemes offer, particularly to unemployed youth. He said that HADP is designed to provide comprehensive support, enabling farmers to harness modern techniques and resources for better productivity and profitability.

HDO Satwari Dheeraj Sharma conducted the proceedings of the programme.

## Jan Aushadhi shines at 14th East Himalayan Trade Fair, wins Silver Medal for promoting affordable medicines

**■ STATE TIMES NEWS**

GUWAHATI: Pharmaceuticals and Medical Devices Bureau of India (PMBI) participated in the 14th edition of the East Himalayan Trade Fair (EHTF) at Chandmari, Guwahati, Assam, from 23rd to 29th January 2025 and exhibited Jan Aushadhi stall model.

As Northeast India's biggest trade fair, organized by Indian Trade Promotion Organisation (ITPO) association with the Department of Industries & Commerce,



Government of Assam, the event served as a key platform to promote affordable, high-quality medicines of Jan

Aushadhi. The Model Stall won the silver medal for its impactful participation and awareness initiatives.

**■ STATE TIMES NEWS**

JAMMU: As part of the 76th Republic Day celebrations, the Jammu & Kashmir Academy of Art, Culture, and Languages organized a grand Rashtriya Dogri Kavi Sammelan at Abhinav Theatre, Jammu. The event brought together esteemed poets from Jammu province and across the country, celebrating the richness of Dogri literature and its enduring cultural heritage. The Sammelan was presided over by Padma Shri Prof. Lalit Magotra, a towering figure in Dogri literature.

Speaking on the occasion, Harvinder Kour, Secretary, JKAACL, highlighted the Academy's firm commitment towards the promotion and preservation of the Dogri language. She said that Dogri holds a significant place in the linguistic and cultural landscape of Jammu and Kashmir. She further stated that, alongside literary events, the Academy is actively engaged in publishing books, journals, and dictionaries in Dogri, thereby documenting the centuries-old legacy of the Dogra community.

In his welcome address, Dr. Javaid Rahi,



Harvinder Kour, Secretary, JKAACL felicitating Padma Shri Prof. Lalit Magotra.

Divisional Head, JKAACL Jammu stated that the broader objective of Sammelan's is to foster a spirit of integrity, diversity, and unity among various communities through

poetry. He also said that a parallel Kashmiri Mushaira was organized on the same day at Tagore Hall, Srinagar, with further literary events planned in Punjabi, Gojri,

and Pahari in the coming days. The event commenced with a felicitation ceremony, where the JKAACL honored participating poets with shawls, mementoes, and publications of the Academy as a token of appreciation for their contributions to Dogri literature.

The Kavi Sammelan featured eminent poets, including Padma Shri Prof. Lalit Magotra, Padma Shri Mohan Singh, Darshan Darshi, Kuldeep Abhishap, Dr. Om Goswami, Om Prakash Sharma 'Vidyarthi', Inderjeet Kesar, Thakur Khajur Singh, Susheel

Begana, Satyapal Sharma Gadwalia, Vijaya Thakur, T.R. Magotra, Keemat Raj Sharma, Kewal Kumar Kewal, and Reeta Khadyal, all from Jammu. Additionally, Gopal Krishan Sharma 'Ferozpur' and Dr. Lekh Raj Sharma from Punjab, as well as Vikas Magotra, Neha Sharma, and Kajal Suri from Delhi, participated in the event. The proceedings of the Sammelan were conducted by Padma Shri Mohan Singh, whose adept moderation added depth and commitment to the poetic session.

The event attracted a huge audience, including many renowned artists and writers including Dr. Lalit Gupta, Ravinder Koul, Dr. A.S. Ann, Dr. Baljeet Raina and others.

The event concluded with a formal vote of thanks delivered by Sanjeev Rana, Additional Secretary, JKAACL, acknowledging the contributions of poets, literary enthusiasts, and organizers. The overall proceedings of the event were meticulously anchored by Parveen Sharma.

## Rotary Club Elite extends support to physically disabled girl

**■ STATE TIMES NEWS**

JAMMU: In a heartwarming gesture, the Rotary Club Elite donated a wheelchair to a physically disabled girl from Kulgam, bringing joy and mobility to her life.

The donation was made possible through the efforts of Senior Member Paramjit Kaur. President Davinder Kaur appreciated efforts of Mrs Paramjit Kaur for identifying a suitable beneficiary. The girl child is



handicapped and totally dependent on her mother for her mobility.

The project was a collective effort of the club's members, including President Davinder Kaur, Secretary Suresh Bala, Treasurer Paramjit Kaur, Charter President Gurvinder Kaur, and Member Anju Khajuria.

This charitable act demonstrates the Rotary Club Elite's commitment to serving humanity

and making a positive impact in the lives of those in need. After availability of Wheelchair, the mother of Disabled Child will be able to carry the child easily from one place to another, when taking her for health checkups. Also, now it is easy to move the child outside the boundary walls of the house, necessary to avoid onset of depression. The mother was also advised to seek admission for the child in a School meant for Special Children.