



JK first UT/ State to onboard on Auto Appeal System of Serviceplus

NEW ERA IN DIGITAL GOVERNANCE

TRANSPARENCY-ACCESSIBILITY-ACCOUNTABILITY

Time bound delivery of services

210 services on Auto Appeal System

Auto escalation on breach of service delivery timeline

| Service/ Scheme Name | Service Delivery Timeline | | |
|---|---------------------------|---|---------|
| REVENUE | | HOUSING AND URBAN DEVELOPMENT | |
| Application for Issuance of Certificate for Being a Member of Scheduled Caste / Scheduled Tribe by Tehsildar - SC / ST Certificate | 15 Days | Application for Correction in the Existing Birth Record and Issuance of Certificate | 30 Days |
| Application for Issuance of Certificate of Belonging to Socially And Educationally Backward Class by Tehsildar - OBC / RBA / ALC / IB Certificate | 15 Days | Application for Correction in the Existing Death Record and Issuance of Certificate | 30 Days |
| Application for Issuance of Certificate of Unemployment | 30 Days | Application for Grant of License for Pet Shop/Pet Trade/Bird Trade/Pet Clinic | 30 Days |
| Application for Issuance of Character Certificate | 20 Days | Application for Issuance of Birth Certificate and Inclusion of Child Name in the Existing Record | 30 Days |
| Application for Issuance of Dependent Certificate | 30 Days | Application for Issuance of Death Certificate | 30 Days |
| Application for Issuance of Income and Assets Certificate for Economically Weaker Section | 45 Days | Application for Issuance of Non-Availability Certificate of Birth Record | 30 Days |
| Application for Issuance of Income Certificate by Tehsildar | 30 Days | Application for Issuance of Non-Availability Certificate of Death Record | 30 Days |
| Application for Issuance of Income Dependency Certificate | 30 Days | Application for Issuance Street Vending / Rehri License | 30 Days |
| Application for Issuance of Legal Heir Certificate by Tehsildar | 15 Days | Application for No Objection Certificate for Commercial Establishments for Municipal Corporation Only | 20 Days |
| Application for Issuance of Marriage Certificate by Registrar of Marriages | 30 Days | Application for No Objection Certificate for Commercial Establishments for Municipal Councils/Municipal Committees Only | 20 Days |
| Application for Issuance of Other Backward Classes (OBC) Certificate by Tehsildar | 30 Days | Application for Registration of Pet Dog | 30 Days |
| Application for Issuance of Pahari Ethnic People Category Certificate | 21 Days | Application for Road Cutting Permission for Municipal Corporation Only | 7 Days |
| Application for Issuance of Property Certificate | 30 Days | Application for Road Cutting Permission for Municipal Councils / Municipal Committees Only | 7 Days |
| Attestation of Mutations | 30 Days | Application for Sewerage Connection for Municipal Corporation Only | 15 Days |
| Change Of Land Use | 30 Days | Application for Sewerage Connection for Municipal Council/Municipal Committee Only | 15 Days |
| Copy of Mutation | 30 Days | | |
| Encumbrance Certificate | 45 Days | FINANCE | |
| Extract of Ahs Masavi / Latha | 30 Days | Transport Permit cum Pass for Packaged Liquor (wholesaler to trade) | 4 Days |
| Extract of Chulah/Chowkidara | 10 Days | Transport Permit cum Pass for Packaged Liquor (Manufacturer to Trade) | 4 Days |
| Extract of Girdawari | 30 Days | Transport Permit cum Pass for Packaged Liquor (Trade to Retailer) | 4 Days |
| Extract of Jamabandi | 30 Days | Transport Permit cum Pass for Packaged Liquor (Manufacture to Retailer(Bar)) | 4 Days |
| Fard | 30 Days | Transport Permit cum Pass for Packaged Liquor (Manufacture to CSD/PMF-JKELS) | 4 Days |
| Land Pass Book | 30 Days | Permission to Serve Liquor | |
| Measurement / Demarcation of Land | 30 Days | Permission for IP Based Bulk Spirit | 10 Days |
| Property Certificates | 30 Days | Import Permit Based Bulk Spirit | 4 Days |
| Domicile Certificate | 15 Days | Import permit for Packaged Liquor | 4 Days |
| | | Brand Registration | 15 Days |
| | | Brand Registration Supplier mods- (CSD/PMF) | 15 Days |
| | | Label Registration | 15 Days |
| | | Label Registration Supplier made (CSF/PMF) | 15 Days |
| | | Revalidation of IP based permits-IPBS | 10 Days |
| | | Cancellation of IP based permits-IPBS | 10 Days |
| | | Excise Verification certificate(EVC) for IPBS | 15 Days |
| | | Excise Verification certificate(EVC) for IPFL | 15 Days |
| | | Preventive Raid Control system | 7 Days |
| | | Export permit based export of packaged liquor | 4 Days |
| | | Import permit based import of packaged liquor (CSD) | 4 Days |
| | | Import permit based import of packaged liquor (Paramilitary forces-PMF) | 4 Days |
| | | Renewal of various types of Excise Licenses (except JKEL-2) | 25 Days |
| | | IP based import of Molasses | 7 Days |
| | | IP based import of Denatured spirit | 7 Days |
| | | e-Grievance mobile app | 10 Days |
| | | GPS Mapping of State Excise Establishments/Locations | 4 Days |
| | | Supplier Registration | 5 Days |
| | | Stock Inventory Management System | 4 Days |
| | | Revalidation of IP based permits-IPFL | 10 Days |
| | | Cancellation of IP based permits-IPFL | 10 Days |
| | | Revalidation of IP based permits- CSD/PMF | 10 Days |
| | | Cancellation of IP based permits- CSD/PMF | 10 Days |
| | | Transport of Bulk Spirit within state | 7 Days |
| | | Bar stock management system | 4 Days |
| | | Cancellation of Export pass based permits | 10 Days |
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| | | HEALTH & MEDICAL EDUCATION | |
| | | Age Certificate | 15 Days |
| | | Fitness Certificate | 1 Day |
| | | Registration as Pharmacist | 30 Days |
| | | Registration of Doctors in J&K Medical Council | 30 Days |
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| | | LABOUR AND EMPLOYMENT | |
| | | Filing of Annual Returns under Trade Union Act | 30 Days |
| | | No Objection Certificate for Registration of Unemployed Youth | 5 Days |
| | | Registration of Boiler Manufacturer under Boiler Act 1923 | 30 Days |
| | | Registration of Unemployed Youth (Job Seekers Registration) | 2 Days |
| | | Registration under Motor Transport Workers Act 1961 | 15 Days |
| | | Registration under Trade Union Act, 1926 | 30 Days |
| | | Renewal of Boiler Manufacturer under Boiler Act 1923 | 30 Days |
| | | Renewal under Motor Transport Workers Act 1961 | 15 Days |
| | | Approval of Plan | 30 Days |
| | | Factory Registration | 30 Days |
| | | Renewal of Factories | 30 Days |
| | | Registration of Boilers | 45 Days |
| | | Renewal of Boilers | 45 Days |
| | | Registration of Boiler Manufacturer under Boilers Act, 1923 | 30 Days |
| | | Renewal of Boiler Manufacturer under Boilers Act, 1923 | 30 Days |
| | | Registration of Shops & Establishment | 15 Days |
| | | Renewal of Shops & Establishment | 15 Days |
| | | Registration of Principal Employer | 15 Days |
| | | Registration of License for contractors | 15 Days |
| | | Registration of Contractor under ISMW | 30 Days |
| | | Registration of Motor Transport Workers | 15 Days |
| | | Renewal of Motor Transport Workers | 15 Days |
| | | Registration of Trade Union | 30 Days |
| | | Registration of Establishment/Contractor under BOCW | 15 Days |
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| | | PANCHAYATI RAJ | |
| | | Application for Issuance of Job Card under MGNREGA | 30 Days |
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| | | SCIENCE AND TECHNOLOGY | |
| | | NOC for Renewal Energy Establishment from Fisheries | 30 Days |
| | | Science Talent Promotion Scholarship | 30 Days |
| | | Sponsored Research and Extension Programme | 30 Days |
| | | Support for Innovation & Patent Filing | 30 Days |
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| | | SOCIAL WELFARE | |
| | | Application for obtaining Financial Assistance under Ladli Beti Scheme | 30 Days |
| | | Application for obtaining financial Assistance under Marriage Assistance Scheme | 30 Days |
| | | Application for Sanction of Pension under JK- ISSS / GOI-NSAP | 30 Days |
| | | Direct Financing Scheme for JKSCSTBC | 30 Days |
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| | | JAL SHAKTI | |
| | | Apply for Obtaining Water Connection (Commercial - Outside Industrial Estate) | 30 Days |
| | | Apply for Obtaining Water Connection (Domestic) | 15 Days |
| | | NOC for water Abstraction from CGWA/ Relevant Authority | 90 Days |