G20 | Azadi ka Amrit Mahotsav | Meri Maati Mera Desh

Jammu & Kashmir
Badlav aur Vikas ke 4 saal

Jammu & Kashmir
Ushering in a New Era of Digital Governance

Unprecedented Transparency, Accountability & Accessibility

From Physical Files to e-Office
- Implementation of e-office
- 450 offices up to district level onboarded.
- 96% disposal rate.
- 150 year old Darbar Move ends. Nearly 2 months of working time/
- Rs 400 crores saved annually.

From 35 online services in 2019 to 675 in 2023
- 1st amongst UTs in number of services provided by Online Mode.
- Anywhere anytime governance.
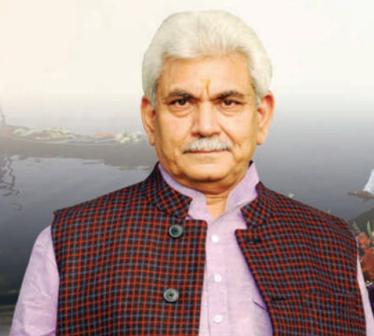
Robust Citizen Feedback Mechanism
- JK first UT to have max. number of services linked with Rapid Assessment System (RAS). 300+ online services linked for feedback.
- 48 Lakh Messages sent on Rapid Assessment; 86% Approval Rating.

Jan Bhagidari portal
- Details of all developmental works available online
- Enables citizens to view all ongoing works online without any username or password

BEAMS
- Entire Budget Allocation made online via Budget Management Application -BEAMS

Curbing corruption through technology
- Aaapki Zameen Aapki Nigrani portal for citizens to access their land records online
- Auto appeal system - linking of services with Public Service Guarantee Act timelines.

JK ranked first amongst UTs in National e -Service Delivery Assessment of DARPG 2021 in both the State portal and services category

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Directorate of Information & Public Relations
Government of Jammu & Kashmir