Website: www.statetimes.in, Email: statetimes1@gmail.com

Regd. No. L-29/JK-346/22-24

Air surcharge 50 paisa for Leh



Single window for resolution of complaints against RBI regulated entities



Complaints not resolved within 30 days or not resolved satisfactorily by Banks/
NBFCs/Credit Information Companies/
Payment System Participants
regulated by RBI, can be lodged with the RBI Ombudsman



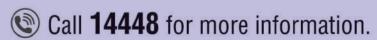
All complaints regarding deficiency in services covered, except those in the exclusion list



Lodge complaints online at https://cms.rbi.org.in or by post to Centralised Receipt and Processing Centre, Reserve Bank of India, Chandigarh - 160017



Track the status of your complaint on Complaint Management System (https://cms.rbi.org.in)



Timings: Weekdays except National Holidays:

- 8:00 AM to 10:00 PM for English and Hindi
- 9:30 AM to 5:15 PM for 10 Regional Languages (Assamese, Bengali, Gujarati, Kannada, Malayalam, Marathi, Odia, Punjabi, Tamil and Telugu)





Sued in public interest by
भारतीय रिज़र्व बैंक
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For more details, visit https://rbikehtahai.rbi.org.in/ For feedback, write to rbikehtahai@rbi.org.in